FAQ Fourth Edition (Week of September 28-October 2)

Now that all WASD students receive a free lunch, is there any reason that I should complete the free/reduced lunch form?
YES!!!! If you believe you are eligible for the free/reduced lunch program, please complete the paperwork and return it to your school ASAP. The state and federal government use the percentage of students who are eligible to receive a free/reduced lunch to calculate the district's eligibility for additional funding and programs. Please submit the paperwork by October 8 so it can count toward our first state/federal reporting deadline!

Why are we experiencing so many internet interruptions and what is being done about it?
The recent interruptions in Internet Service were caused by Distributed Denial of Service attacks on our network. The Wallenpaupack Area School District worked closely with our Internet Service Providers, putting multiple levels of protection in place, to mitigate the attacks on our external connections. These protections have prevented attacks from reaching our network over the past 6 days and should continue to keep our connections up and operating into the future.

When will my child receive a case for his/her iPad?
We have begun distributing iPad keyboard cases. We are still waiting for another shipment of keyboard cases. Students who are transporting the iPad to and from home and did not have a case were given priority to protect the iPads during their travels. If you had purchased your own case and do not want one from the school, you are certainly welcome to continue using your own case. Building administrators have been keeping track of who has received cases and will make record your preference for utilizing your own case.

When I go to conferences, I am unable to play back the recorded live session.
BigBlueButton, the provider for Conferences, is aware of the situation. Due to the unreliable nature of the recordings, teachers may direct students to MS Teams, Zoom, or another program for the live sessions. If you are unsure what platform your teacher is using, please contact him/her directly.

We cannot get Schoology and One Drive to connect. Is there a solution?
With the last and most current iOS updates, there were some changes made to Safari settings that impact the ability to connect Schoology and OneDrive. To fix this issue, go to Settings, Safari. Under Privacy and Security, turn off Prevent Cross-Site Tracking and turn off Block All Cookies. Then scroll down to Advanced. Under the Advanced tab, select Experimental Features. Under Experimental Features, turn off Block top-level redirects by third-party iframes.