

The “Log in. Your session may have expired.” screen appears when your browser does not have 3rd Party Cookies enabled. Once 3rd Party Cookies are enabled in your browser settings, you will be able to log in to Swiftk12 successfully. Please see below for some guidance on enabling 3rd Party Cookies for commonly used browsers:

If you are using Google Chrome on your mobile device:

- Open Chrome.
- Go to More menu > Settings > Default Browser>Open Chrome Settings>Allow Cross-Website Tracking

If you are using Google Chrome on a computer, click here for steps: <https://support.cloudhq.net/how-to-enable-3rd-party-cookies-in-google-chrome-browser/>

For newer versions of Chrome:
On your computer, open Chrome.

1. At the top right, click More Settings
2. Under "Privacy and security," click Cookies and other site data.
3. Select the option:
 - “Allow all cookies”

If you are using Firefox, click here for steps:

<https://verificent.freshdesk.com/support/solutions/articles/1000278989-how-to-enable-cookies-in-firefox->

If you are using Safari on a desktop computer or laptop, you will need to make sure the prevent cross-site tracking box is unchecked in the browser settings. Click here for steps:

<https://support.apple.com/guide/safari/prevent-cross-site-tracking-sfri40732/mac>

If you are using Microsoft Edge, click here for the steps:

<https://support.qualityunit.com/022932-How-to-enable-cookies-in-Edge>

You may also want to clear the cookies and cache in your browser as well. Here is a link that will help:

<https://www.pcmag.com/how-to/how-to-clear-your-cache-on-any-browser>